

# Terms and Conditions

*She Shines UK - Online Store*

We do our best to ensure you receive great quality products and customer service. Your items will only be dispatched when we have received full payment for the products. The email address and mobile number you provide during the order process will be shared with Royal Mail for delivery and tracking purposes.

If you are unhappy with your purchase we will accept your refund request if it is made within 14 days of the date you made the payment for the order placed. If you make a refund request, please regularly check your emails as this is the method we will use to give you any relevant information pertaining to your request. You can expect to receive your refund within 14 days of us receiving the item you have returned.